How to use

Booking in the Suhar Festival app

Suhar Festival 20 November 2026 to 2 March 2027 Suhar

Run by the North Al Batinah Governor's Office

1 Booking in the Suhar Festival app

Visitors

Get the app from your phone's store, then book, pay and show your ticket at the gate, all in one place.

iPhone

From the App Store

App Store

Android

From Google Play

Google Play

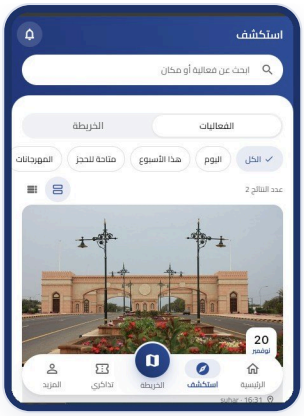
1. Open the app, enter your phone number on **“Sign in or create an account”**, tap **“Send code”**, then type the code you get by text message and tap **“Verify”**. You can also browse without signing in with **“Continue as guest”**.
2. Open **“Explore”** in the bottom bar, then **“Events”**, and choose **Suhar Festival**.
3. Check the event's dates, place, ticket price and terms.
4. If the ticket is for a set day, pick your day under **“Choose a date”**. The Suhar Festival general ticket is valid on any day.
5. Tap **“Choose tickets”**, choose the ticket type and how many (up to 10 per order), then tap **“Continue”**.
6. Under **“Choose payment method”** choose **“Bank card”** and tap the pay button showing the total.
7. Enter your card details on Thawani's secure payment page. If the payment does not go through, nothing is charged.
8. Open **“Tickets”** and show the QR code to the gate staff when you arrive.



1 Sign in



1 Verification code



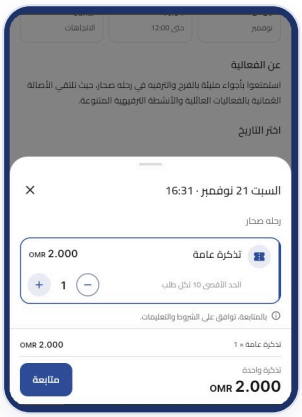
2 Explore



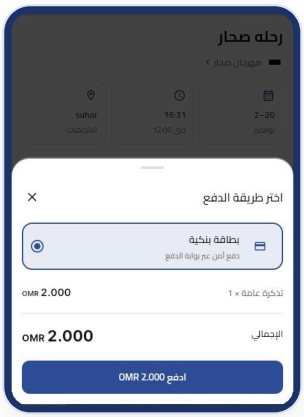
3 Event details



4 Choose a date



5 Choose tickets



6 Payment method



8 Tickets

5 Choose tickets

6 Payment method

8 Tickets

> **After paying**
>
> Each ticket gets its own QR code under “Tickets”. No need to print it.

Common questions

▼ I didn't get the code. What should I do?

Check the phone number, wait a little, then ask for a new code. You can ask for a new one every two minutes.

▼ The payment failed. Was I charged?

Nothing is charged when a payment fails, and tickets are only issued once payment is complete. Try again or use another card.

▼ Where is my ticket? Do I need to print it?

It is under “Tickets” once you sign in with the number you booked with, or in the image you saved from the booking website. No printing needed: show the QR code on your phone.

▼ Can I get a refund?

Tickets are not refunded once the event has started, as the terms in the app say. Before that, contact the festival management.

Contact

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