How to use

Selling tickets at the gate on the day

Suhar Festival 20 November 2026 to 2 March 2027 Suhar

Run by the North Al Batinah Governor's Office

4 Selling tickets at the gate on the day

Gate staff

If a visitor arrives without a ticket, the gate staff sell one from the gate app. The visitor pays on their own phone through a payment link and goes straight in.

Before the first time, the organization's admin adds the staff member's phone number to their account in the admin panel. That number is how they sign in to the gate app.

1. On the scanning screen tap **“Staff sign in”**, enter your phone number, then the code you get by text message.
2. Tap **“Sell tickets”**, choose the event, then the ticket type and how many. The amount updates straight away.
3. Enter the visitor's 8-digit phone number and, if they like, their name. Check the summary, then tap **“Create payment link”**.
4. The screen shows a large QR code for the link with a 30-minute countdown, and the link reaches the visitor's phone by text message. You can also **“Copy link”**, send it by **“WhatsApp”** or **“Resend SMS”**.
5. The visitor scans the code or opens the link from the message and pays by card on the payment page.
6. The order turns **“Paid”** and the tickets appear. Let the visitor in straight away.

After the sale

The tickets go to the visitor's account under their phone number, so they also appear in the Suhar Festival app. Use “Cancel order” before payment to cancel; an unpaid link stops working after 30 minutes.

Contact

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